

Stadium Use Regulations – Renzo Barbera Municipal Stadium, Palermo

BEHAVIORAL RULES

(Art. 1 septies of Legislative Decree 28/2003, as amended by Law 88/2003)

Important: Access to and presence within the sports facility is expressly subject to the spectator's implicit acceptance of this Regulation and the rules issued by FIFA, UEFA, the League, Palermo F.C., and the Public Security Authority.

Access to and presence within the sports facility are governed by these Stadium Use Regulations. The purchase of an access ticket constitutes the spectator's unconditional acceptance of this Regulation.

Failure to comply with these provisions will result in the immediate termination of the service agreement and the subsequent removal of the offender from the facility.

More specifically, in the event of a violation of the access and stay regulations within the sports facility or of these Stadium Use Regulations, stewards shall:

- 1. After reminding the offender of the obligation or prohibition, deny access or request the offender to leave the facility;**
- 2. In the event of non-compliance with the lawful denial of access or request to leave, or in the case of other violations of applicable laws or regulations that foresee the application of administrative monetary sanctions only, after a further reminder, identify the offender by requesting the access ticket and a valid identification document;**
- 3. Report the violations to the public officials and agents competent under Article 13, paragraphs 1 and 2, of Law no. 689 of 24 November 1981;**
- 4. Report to the Police officers on duty at the sports facility any person over the age of 15 who, when requested by authorized control personnel, declares not to be in possession of valid identification.**

The term *sports facility* refers to all areas belonging to or used by Palermo F.C. S.p.A., including the reserved external areas.

Event” refers to any football match organized and managed by the Club taking place at the Stadium.

“Stadium” refers to the entire sports facility.

“Club” refers to Palermo Football Club S.p.A.

By purchasing an access ticket, the user undertakes to read and comply with the Stadium Use Regulations, available on the official website of Palermo F.C. and posted at the Stadium.

In any case, the sale of season tickets and access passes (including those for the away supporters' section) is subject not only to these Regulations but also to the instructions

and specific determinations issued by the Ministry of the Interior, by the Federal Authorities, and by other Public Authorities.

The spectator, in particular, is required to observe and comply with the behavioral rules, prohibitions, and warnings outlined below

1. Access to and presence inside the Stadium are permitted only to individuals holding a valid access ticket, which must be retained for the entire duration of the Event and shown upon request to authorized personnel.
2. The Stadium access ticket is personal, issued only upon registration of the purchaser's personal data, and may not be transferred to third parties.
3. Any ticket that is incomplete or held by someone other than the named holder will be confiscated by stewards, Club officials, or Law Enforcement. Anyone found in possession of such a ticket will be identified and, where applicable, prosecuted in accordance with the law. The ticket will be kept by the Club for possible return to the rightful owner.
4. To enter the facility, all individuals—including minors—must possess a valid identification document, to be shown upon request of Club staff at pre-filtering and filtering points, along with the access ticket, so that control personnel can verify the correspondence between the ticket holder and the actual user (the physical person in possession).
5. For public order reasons, the Public Security Authority or the Club may restrict or prohibit entry or presence inside the Stadium even to ticket holders. Under no circumstances is entry allowed to individuals subject to bans for acts of sports-related violence.
6. The Club shall not be held liable, except in cases of direct negligence or fault, for any loss, accidents, or damage to persons or property within the Stadium.
7. The date and time of the Event may be modified by order of the Public Security Authority or sports authorities, without this giving rise to any liability for the Club.
8. In the event the Event is postponed, cancelled, or held with partial or full closure of Stadium sectors, refunds will be issued according to the ticket purchase contract. The Club shall have no further obligations beyond the refund of the ticket, and accepts no liability for any other title, reason, or action. Refund or replacement will only occur upon presentation and return of the original ticket.
9. The Public Security Authority or the Club may carry out checks on all persons entering or who have entered the Stadium. Entry and stay will be denied to anyone refusing to undergo such checks.
10. To ensure the safety of spectators, stewards may carry out personal inspections. These inspections, aimed at preventing the introduction of prohibited, illegal, or dangerous materials, may include a “summary check” of bags, carried items, and the person, including the use of hand-held metal detectors, through the PAT-DOWN technique (Art. 1, para. 3(a) of Ministerial Decree 28 July 2011).

11. PAT-DOWN inspections, or searches on individuals and their clothing for hidden prohibited or dangerous items, without inserting hands into spectators' bags or pockets, may include:

- **Requesting the spectator to submit to this procedure, clarifying that refusal will result in inspection by police officers;**
- **Requesting the display of objects stored in pockets, inside clothing, or inside bags and/or backpacks;**
- **Inviting the individual to extend their arms to allow proper inspection;**
- **Warning that refusal will result in the intervention of a police officer, and that refusing the inspection constitutes a violation of the Stadium Use Regulations, with possible application of sanctions as per Law no. 689/1981 by the competent authorities;**
- **Performing a summary inspection using the PAT-DOWN technique in areas where dangerous objects may be hidden, while respecting the dignity of the person (such inspections shall be carried out by personnel of the same gender as the spectator).**

12. I seguenti oggetti non possono essere introdotti nello Stadio: coltelli, forbici, veleni, sostanze nocive ed infiammabili, droghe, materiale pirotecnico, esplosivi, fumogeni, torce, razzi e bengala, trombe a gas, oggetti pericolosi, sistemi per l'emissione di raggi luminosi (puntatori o luci laser), pietre, biglie, bottiglie, recipienti di vetro, lattine, bottiglie in PET anche se prive di tappo, cinture con fibbie metalliche di rilevanti dimensioni, caschi, bastoni, aste, catene, videocamere, macchine fotografiche tipo reflex, binocoli di grandi e medie dimensioni, ombrelli di grandi e medie dimensioni con punte metalliche, bagagli ingombranti, video registratori, radio e tutte le attrezzature e/o gli oggetti idonei per essere lanciati o essere utilizzati come arma e/o essere pericolosi per l'incolumità pubblica. Chiunque sia trovato in possesso di tali materiali avrà l'accesso interdetto o sarà allontanato dallo stadio, fatti salvi i provvedimenti di competenza dell'Autorità Giudiziaria e di quella di Pubblica Sicurezza.

13. Threatening, violent, or abusive behavior is strictly prohibited and may result in arrest and/or expulsion from the Stadium.

14. Racial insults, chants, harassment of any kind, and other offensive acts are strictly prohibited and may result in arrest and expulsion from the Stadium.

15. The following actions are punishable under applicable laws:

- **Throwing objects onto the pitch;**
- **Vulgar and/or racist chants, banners, or writings;**
- **Entering the playing area or restricted zones;**
- **Climbing over gates, barriers, or any structures;**
- **Possession of any item that may pose a threat to public safety.**

16. All spectators may occupy only the seat specified on their ticket and may not move between sectors of the Stadium unless authorized by the Club or Police. The sector

reserved for away supporters is to be used solely for that purpose, unless otherwise agreed between the Club and local authorities.

- 17. Standing while the match is in progress is not permitted.**
- 18. It is strictly forbidden to obstruct passageways, access or exit routes, stairs, and gates. Climbing the Stadium structures is also strictly prohibited.**
- 19. Mobile phone use is permitted inside the Stadium exclusively for personal and private use.**
- 20. Any individual who has entered sections of the Stadium designated for opposing fans without authorization may be removed for their own safety or for any other reason.**
20.bis It is strictly forbidden, without prior written authorization from the relevant League, to record, transmit or otherwise exploit: any audio, visual, or audiovisual content from the match other than for private personal use; or any data, statistics, and/or match descriptions for non-commercial purposes.
- 21. Commercial or promotional activity, or the distribution (free or for payment) of any material, including flyers or brochures, as well as solicitation of donations, is strictly prohibited without prior authorization from the Club.**
- 22. CCTV cameras are in operation inside the Stadium. The Club is obliged to provide any recorded material to the Judicial or Public Security Authorities upon request.**
- 23. During their stay in the Stadium, spectators must unconditionally follow instructions given by Club staff, Police, or authorized security personnel. Failure to comply may result in expulsion from the Stadium.**
- 24. It is forbidden to wear disguises that obscure or conceal one's face.**
- 25. Smoking is strictly prohibited in all indoor and spectator areas of the Stadium, including transit areas and restrooms, even when using electronic devices. If the prohibition is violated, the Club's staff will immediately notify the individual and demand cessation. Repeated violations may result in removal from the Stadium and future bans through a "persona non grata" policy.**
- 26. Entry or presence within the facility while intoxicated or under the influence of drugs or psychotropic substances is prohibited.**
- 27. It is forbidden to introduce, possess, or consume substances that alter normal behavior, or to access the Stadium under their effect.**
- 28. It is forbidden to introduce, sell, or distribute food or beverages, even free of charge, without prior authorization from the Club.**
- 29. Anyone caught damaging or defacing Stadium structures, infrastructure, services, or Club property will be prosecuted.**
- 30. Anyone banned or convicted for racist behavior or acts of violence against other spectators, officials, or players will be denied access to the Stadium for all future**

Events.

31. **Anyone committing criminal acts within or around the Stadium, or during entry or exit from an Event, may be banned from the Stadium for all future Events.**
32. **The Club reserves the right to expel from the Stadium anyone who violates the Stadium Regulations or whose presence is deemed a threat or disruption to other spectators. This may include revocation of season tickets or single-match tickets without refund, and additional future actions.**
33. **It is strictly forbidden to bring animals of any kind into the Stadium.**
34. **The introduction and display of banners, signs, printed or written materials (including for choreographies), drums, and other sound-emitting instruments (e.g. megaphones) are regulated under the provisions of Determination no. 14 of the National Observatory on Sports Events (March 8, 2007) and the subsequent update of May 30, 2012. Authorization must be requested at least seven days before the Event and granted by the Head of the G.O.S. (Operational Security Group). Authorized materials must enter through the designated gate at least 1 hour before turnstiles open and must be removed at the end of the Event.**

Regarding drums and megaphones:

- **Climbing onto railings, especially to lead chants, is prohibited and sanctioned;**
 - **Installing dedicated structures for fans using megaphones or drums is not allowed;**
 - **Only single-sided drums (with one playable surface) are permitted.**
35. **Palermo F.C. S.p.A. reserves the right to amend these Regulations with immediate effect, including for those who have already purchased a ticket, as a result of legal, administrative, or public safety measures.**

WARNING

Among the behaviors that constitute criminal offenses, reference is made to the crimes indicated in Article 6, paragraph 1, of Law no. 401 of 13 December 1989, as subsequently amended and supplemented, and in particular those related to disguising one's identity, the display of emblems or symbols of associations that promote discrimination or violence on racial, ethnic, national, or religious grounds, incitement to violence during sporting competitions, as well as the possession, throwing, and use of any dangerous material, the climbing over fences and/or sector dividers, and the invasion of the pitch.

PERSONAL DATA PROCESSING

Please note that the facility is monitored by an audio-video recording system located both inside (high-security area) and outside (reserved area).

Recording is carried out from the opening to the closing of the sports facility.

Data and recording media are stored at the Stadium, with all legally required security

measures in place.

Upon request, such data may be viewed and provided to the Judicial Authority and Public Security

Authority, or to duly designated public security or judicial police officers.

Unused data are deleted after seven days.

The processing of personal data, in accordance with Regulation (EU) 2016/679 (GDPR), is carried out by VIVATICKET.

The processing of recorded material, pursuant to applicable laws, is carried out by the Club.

PALERMO F.C. S.p.A.

TRATTAMENTO DATI PERSONALI

Si segnala che l'impianto è controllato da un sistema di ripresa e registrazione audio-video posizionato sia all'interno (area di massima sicurezza) che all'esterno (area riservata).

La registrazione è effettuata dall'apertura fino alla chiusura dell'impianto sportivo.

I dati e i supporti di registrazione sono conservati presso lo Stadio, con l'adozione di ogni misura di sicurezza prevista dalla legge.

I dati in caso di richiesta potranno essere visionati e consegnati all' Autorità Giudiziaria e di Pubblica Sicurezza, ovvero agli ufficiali di pubblica sicurezza o di polizia giudiziaria espressamente designata.

I dati non utilizzati sono cancellati trascorsi sette giorni.

Il trattamento dei dati personali, secondo le disposizioni previste Regolamento Europeo 679/2016 (GDPR) è effettuato da VIVATICKET

Il trattamento dei supporti di registrazione, secondo le disposizioni vigenti, è effettuato dal Club.

PALERMO F. C. S.p.A.