

WOMEN'S DERBY RETAIL COMPETITION TERMS AND CONDITIONS

The "Women's Derby Retail Competition" (the "**Competition**") is a promotion run by Manchester City Women's Football Club Limited (the "**Club**"). By entering, you fully agree and accept these Competition Terms and Conditions ("**Competition T&Cs**") together with any specific instructions and terms for such competition which may be mentioned on the relevant section of the Club's website and/or in-store at an official Club store (the "**Competition Information**").

1. Who Can Enter

The Competition is open to United Kingdom residents. Proof of identity and age may be required.

If you are under eighteen (18) years of age at the time of entry you must have parental or legal guardian consent before participating in the Competition. The Club reserves the right to request that you provide contact details of a parent / legal guardian as part of the submission process and may contact your parent or legal guardian to verify such prior permission. The Club reserves the right in its sole discretion to request proof of eligibility and/or identity of you and/or your parent or legal guardian. If such proof is not produced on request, or if such proof cannot (in the Club's sole opinion) be sufficiently verified, the Club shall be entitled to disqualify the entrant from the Competition.

If the Competition winner is under the age of eighteen (18): (i) the Club may require that the Competition T&Cs are signed by the Competition winner's parent or legal guardian before the Prize (as defined in clause 4 (The Prize) below) is awarded; and (ii) the winner must be accompanied by an adult when using the Prize (see clause 4 (The Prize) for further information below).

Employees of the Club or their families as well as any person professionally connected with the Competition are not eligible to enter.

All entries must be made directly by the person entering the Competition and, if aged under eighteen (18), with the consent of a parent or legal guardian.

By entering the Competition you warrant that all information submitted by you is true, current, and complete.

2. How to Enter

The Competition will run from 15:00 (GMT) on 3rd January 2025 until 23:59 (GMT) on 16th January 2025 (the "**Competition Period**"). Any entries received outside the Competition Period will not be considered for the Competition, even if they appear to be registered.

To enter you must purchase an official Club shirt (in-store at an official Club store (the Manchester City Stadium Store or the Manchester City Arndale Store) or online at <https://shop.mancity.com/> only) with a Manchester City Women's Football Club team player's name and number printed on the back (a "**Printed Club Shirt**") during the Competition Period.

For purchases made online during the Competition Period, you will be automatically entered into the Competition using the details provided on your Club account used to purchase the Printed Club Shirt and/or the details you provide at the point of purchase of the Printed Club Shirt (including your name, age, email address, phone number and address).

For purchases made in-store during the Competition Period, you must scan the QR code for the Competition provided by the store staff after you have purchased the Printed Club Shirt to sign in to your Club account or register online on the Club's website. Once you have signed in or registered online, you will be directed to a page where you can click to enter the Competition and you will be entered using the details provided on your Club account (including your name, age, email address, phone number and address).

Printed Club Shirts are custom printed items and cannot be returned once purchased.

3. Other Conditions for Entry

Only one (1) entry permitted per person.

The following entries are not valid entries: (i) entries submitted using a method or technique designed to unfairly increase chances of winning; (ii) third party or bulk entries; (iii) entries made in breach of these Competition T&Cs and/or the Competition Information; (iv) entries with inappropriate, illegal or offensive content; (v) entries received outside the Competition Period; and/or (vi) dishonest entries.

The Club may verify the validity of entries, disqualify any entrant and invalidate or recover prizes issued to an entrant following breach of these Competition T&Cs or if your conduct is contrary to the spirit or intention of the Competition. The Club deals with such prizes at its discretion.

The Club reserves the right in its sole discretion to request proof of purchase (such as a receipt or order confirmation email) of the Printed Club Shirt to verify the validity of the entry. If such proof of purchase is not produced on request, or if such proof cannot (in the Club's sole opinion) be sufficiently verified, the Club shall be entitled to disqualify the entrant from the Competition.

No responsibility can be accepted for (i) any incorrect, inaccurate or incomplete entries or information caused by an entrant or occurring during transmission; or (ii) entries not received for whatever reason, including for entries lost, delayed or corrupted, or due to computer error in transit.

4. The Prize

The Competition winner will receive two (2) "Tunnel Club Tickets" for the Club's match against Manchester United Women at the Etihad Stadium on 19 January 2025 (the "Prize"). The Prize includes complimentary beer, wine, prosecco and soft drinks and food from a contemporary seasonal menu (subject to availability and exceptions apply). There is only one Prize available.

No cash alternative will be offered. The Prize is non-refundable and cannot be offered for sale.

The Competition winner must be one of the people who use the Prize. The other ticket won as part of the Prize may be used by a friend or relative of the Competition winner (the "Transferee"), but the Competition winner will still be held responsible for any actions involving the use of the Prize by the Transferee.

Children under the age of eighteen (18) are permitted within Tunnel Club, however, they must be accompanied by a responsible adult at all times. As such, if the Competition winner is under the age of eighteen (18) then there must be a Transferee who is a responsible adult to accompany the Competition winner when using the Prize.

Other than as permitted pursuant to these Competition T&Cs in respect of the Transferee, you may not transfer the Prize to anybody.

The Prize is subject to availability and the Club reserves the right to offer an alternative or similar prize if a Prize becomes unavailable for any reason.

The winner is responsible for their own expenses and arrangements not specifically included in the Prize including but not limited to travel and accommodation expenses.

Use of the Prize is subject to these Competition T&Cs and the relevant ticket and hospitality standard terms and conditions (which can be found here: <https://www.mancity.com/ticketing-and-hospitality/terms-and-conditions>). By accepting the Prize, the Competition winner (and the Transferee) agrees to comply with any and all applicable terms and conditions.

All match tickets are "home" tickets for the Club and you must be a home or neutral supporter to attend the match. Away fans are not permitted in the "home" section of the stadium. Winners are subject to screening by

the Club based on their conditions of entry and we are not liable if you or any Transferee is refused entry because you do not meet these conditions.

5. Selecting a Winner

The winner will be chosen at random by computerised random generator from all entries received during the Competition Period and verified by the Club and or its agents.

If you are a winner, you will be notified by email by no later than twenty-four (24) hours after expiry of the Competition Period.

Reasonable efforts will be made to contact the winner. If the winner cannot be contacted within forty-eight (48) hours of notification, or are unable to comply with these Competition T&Cs, the Club reserves the right to offer the Prize to the next eligible entrant drawn at random.

Prizes may, at the Club's sole discretion, be delivered to the email address provided on entry to the Competition in the UK or made available for collection at the Etihad Stadium.

The Club is not liable for delayed or non-delivery of Prizes for any reason beyond its control, including but not limited to loss or theft in transit, any failure by you to accept delivery of a Prize for any reason, or any failure by you to provide the correct contact information.

The Club's selection of the winner is final.

The Club reserves the right in its sole discretion to withhold delivery of the Prize until proof of eligibility and/or identity requested by the Club has been confirmed or if such proof is not produced on request or to disqualify the entrant from the Competition.

The winner is responsible for ensuring they are able to accept the Prize as set out and in accordance with these Competition T&Cs, in the event they are unable to do so then the Club reserves the right to redraw the prize.

6. Publicity

The winner agrees to participate in reasonable publicity relating to this Competition, including but not limited to having their name, photograph and disclosure of county of residence published with their entry and used for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid and will co-operate with any other reasonable requests by the Club relating to any post-winning publicity.

7. Intellectual Property

By submitting your entry to the Club you hereby grant to the Club, and parties authorised by the Club, an irrevocable, perpetual, non-exclusive, royalty free, transferrable license (with the right to sub-license) to use, edit, reproduce, play, perform, modify, translate, distribute, prepare derivative works of and/or to display your entry (or part thereof) at the Club sees fit in any medium or method (whether now or later developed) to be exercised in the Club's sole discretion throughout the world.

You hereby irrevocably and unconditionally waive any so-called "moral rights of authors" in your entry and such rights under section 77 and section 80 of the Copyright Designs and Patents Act 1988, or similar rights arising under the laws of any jurisdiction, as you now have or hereafter acquire in relation to your entry.

8. General

By submitting an entry, you promise that all information submitted as part of the entry is true, current and complete. The Club reserves the right to verify all entries.

The Club reserves the right to hold void, suspend, cancel or amend the Competition at any time as it sees fit and if voided, suspended or cancelled the Club is under no obligation to deliver the Prize to any Competition entrant.

To the extent permitted by law, the Club is not liable for any loss, damage, injury or disappointment suffered in connection with the Competition or any delays or failure (in whole or in part) to perform any of its obligations if such delay or failure is caused by something beyond its control.

The Club will not be held responsible for the winner and not taking advantage of the Prizes due to health or any other reason.

The Club's decision is final and binding. No correspondence will be entered into. Entry implies acceptance of these terms and conditions.

The Competition and these Competition T&Cs will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

The Club's Customer Services team may be contacted on +44 161 444 1894. The promoter is: Manchester City Women's Football Club Limited (company no. 08570537) whose registered office is at City Football Hq, 400 Ashton New Road, Manchester, England, M11 4TQ.

9. **Personal Data**

When participating in the Competition, you acknowledge that your name, phone number, address, e-mail address and date of birth will have been made available to the Club (the "**Personal Data**"). By entering the Competition, you agree to the collection, retention, usage and distribution of your Personal Data in accordance with the Club's privacy policy.

All Personal Data will be held and used by the Club in accordance with the Club's privacy policies (which can be found at <https://www.mancity.com/privacy-policy>) and the data protection legislation. We may also use the information you provide to verify your age and identity. We may also share the information you provide with third parties for delivery fulfilment purposes.