



# Information for our guests

# Getting here

By rail:

From the main railway station you can either take the regional overground service to the "Signal Iduna Park" station or the underground to "Westfalenhalle/Stadion".

By car & bus:

From the north: A1  $\rightarrow$  Interchange "Dortmund-Unna"  $\rightarrow$  A44/B1  $\rightarrow$  Dortmund From the east: A2  $\rightarrow$  Interchange "Dortmund-Nordost"  $\rightarrow$  B236  $\rightarrow$  Schwerte  $\rightarrow$  B1  $\rightarrow$  Dortmund From the south: A45  $\rightarrow$  Interchange "Dortmund-Süd"  $\rightarrow$  B54  $\rightarrow$  Dortmund From the west: A40/B1  $\rightarrow$  Dortmund

There are many pay-for parking spots available around the Signal Iduna Park and the Westfalenhallen (see the areas shaded in grey on the enclosed map). The parking areas E1-E3 are designated for away fans. A parking space costs  $\in$ 25 for buses and  $\in$ 7 for cars.

Address for satellite navigation devices: Remydamm, 44139 Dortmund

If a **parking permit** is required, the **registration number in question** must be given to a Borussia Dortmund Supporter Liaison Officer at least one week in advance of the match.

There are more pay-for parking spots available on the university campus (Otto-Hahn-Straße). A **shuttlebus** departs from the campus to the stadium and returns there after the end of the match.





# <u>Stadium</u>

A **ban on glass bottles** is permanently in force in the vicinity of the stadium.

The stadium opens 2.5 hours before kick-off.

Blocks 08, 60 and 61 (standing places) in the lower tier of the North Stand as well as 70 and 75 (seated places) in the upper tier are for **away fans.** If clubs do not bring a large contingent of supporters with them, then the away fan area in the North-East Corner (blocks 55-59) will be repurposed.

As we allow away fans to bring almost every kind of fan article with them into the stadium, we would be very pleased if our fans were allowed to bring their fan articles with them into your stadium. Away fans are **allowed** to bring the following fan articles with them:

- Megaphones (these may not be used to incite illegal activity, for insults, or to speak against measures implemented by security staff or the police)
- Dual-pole flags (with a pole length of max. 2m and a diameter of 3cm)
- Flags (with a pole length of max. 2m and a diameter of 3cm)
- Waving flags (with a telescopic pole or length of max. 2 m)
- Fence banners (as long as space is available)
- Banners (these need to be registered with supporter liaison officers in advance; banners which are far-left or far-right, xenophobic, homophobic, discriminatory or which infringe statutory regulations are forbidden)
- Drums (open from below and with translucent batter heads only in the away standing area!)
- Digital cameras and photography equipment (only for personal use no professional equipment, no interchangeable lenses)

**Banners and choreographed displays require advance approval**. The complete registration (with wording, size, design, material certificate etc.) must have been submitted to us in writing no later than one week before the match. Fire safety regulations are always to be observed in this regard.

The following are **not allowed**:

- Camera tripods
- Pyrotechnics of any kind
- Bags, plastic bags, fabric bags, backpacks larger than DIN A4 format
- Bottles
- Food and drink of any kind
- Selfie sticks

You can find further information here in the stadium regulations.

You can safely store bags and rucksacks that are larger than the DIN A4 format at the "**away fan drop-off points**" (German: "**Abgabestellen Gast**") for €0.50. One of these is found opposite the away fan gate on the north side of the stadium, while another is located on "Turnweg" besides the "Stadion Rote Erde" (see the yellow areas on the enclosed site map). After the end of the match, the "away fan drop-off points" remain open for a further 30 minutes so that deposited bags can be collected.

There is no blood-alcohol limit in the Signal Iduna Park. Borussia Dortmund's security staff reserve the right to refuse entry to away fans who are obviously intoxicated.

Entrances and exits are to be kept clear in the away fan blocks.



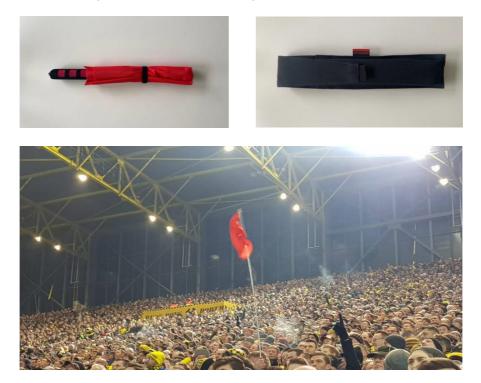


Cash can be used for purchases at catering stands in the away fan area. There is also the opportunity to purchase a "stadium payment card" to make cash-free payments. After the  $60^{th}$  minute of the game, the remaining balance can be paid out at the designated pay-out stations.

You can find all relevant Information on **barrier-free access** at <u>https://www.barrierefrei-ins-stadion.de/club/borussia-dortmund</u>.

### <u>Bodyflag</u>

Since the 2019/2020 season, some of the stewards have been given a so-called **"body flag"**. In this way, the security service supports the paramedics deployed in the event of a medical emergency in the standing areas, including in the guest block. In the future, the body flag will also be part of the equipment of the security service on the forecourt and at the entrances, which will provide orientation for paramedics to the location if necessary.







### "Where is PANAMA?" – Immediate help in every situation

With security staff, volunteers and the Supporters Liaison Officers, there are already a number of points of contact for everyone in the stadium to make the stadium visit as pleasant and safe as possible for the fans.

The "PANAMA" concept was developed in order to optimize this even further and to create a concentrated point of contact for those affected. The offer is aimed at everyone who feels insecure, threatened or harassed, encounters any forms of discrimination, has experienced sexual violence, sexism or physical assault.

For this purpose, we have set up the PANAMA room in the stadium, which is looked after by the DRK's (German Red Cross) psychosocial emergency care providers on match days and is always accessible to those seeking help. The PANAMA security team was also founded, which exclusively looks after those affected and accompanies them, for example, to the PANAMA room or the medical room, or offers further help, depending on which help is required.

The aim of the concept is that all employees in the stadium are aware of "PANAMA", so that all employees from the security staff and the merch stands to catering can be addressed with the note "PANAMA" or the question "Where is PANAMA?" then know how they can help and what the next step looks like.

You can find more information about "PANAMA" here: <u>www.bvb.de/panama</u>

### **Contact Persons**

Supporter liaison officer:

Sebastian Walleit +4915146505752

If you have any further questions, please do not hesitate to contact us.



