

'SCORE BIG WITH GROUP TICKETS' COMPETITION TERMS AND CONDITIONS

The 'Score Big with Group Tickets' competition (the "**Competition**") is a promotion run by Manchester City Women's Football Club Limited (the "**Club**"). By entering, you fully agree and accept these Competition Terms and Conditions ("**Competition T&Cs**") together with any specific instructions and terms for such competition which may be mentioned on the relevant section of the website (the "**Competition Information**").

1. Who Can Enter

The Competition is open to UK residents aged 18 and over only at the time of entry. Proof of identity and age may be required. To be eligible to enter, you must be participating on behalf of an organisation (including, but not limited to, a school, club or sports team) of which you are either: (i) an employee, (ii) a member or attendee, or (iii) a parent or guardian of a member or attendee. Each eligible entrant is referred to in these terms as a "**Competition Entrant**".

All entries must be made directly by the Competition Entrant.

By entering the Competition, you warrant that all information submitted by you is true, current, and complete.

2. How to Enter

The Competition will run from 10:00am on 11 September 2026 until 11:59pm on 27 September 2026 (the "**Competition Period**"). Any entries received outside the Competition Period will not be considered for the Competition, even if they appear to be registered.

To enter, you must make a group booking to purchase ten (10) or more tickets on behalf of your organisation for the Club's match against Arsenal Women on 4 October 2026. For an entry to be valid, each individual in that group booking must also satisfy the eligibility criteria set out above, and be either (i) an employee, (ii) a member or attendee, or (iii) a parent or guardian of a member or attendee of that organisation.

The group booking must be purchased via the following link: [Register Your Interest](#). Any group bookings made via any other method will not be deemed a valid entry to the Competition.

The Club shall verify each Competition Entrant's compliance with all entry requirements in its absolute discretion.

You will be asked to provide your details including your name, age, email address, phone number and address.

3. Other Conditions for Entry

Only one entry is permitted per Competition Entrant.

The following entries are not valid entries: (i) entries submitted using a method or technique designed to unfairly increase chances of winning; (ii) third party or bulk entries; (iii) entries made in breach of these Competition T&Cs; (iv) entries with inappropriate, illegal or offensive content; (v) entries received outside the Competition Period; or (vi) dishonest entries.

The Club may verify the validity of entries, disqualify any entrant and invalidate or recover prizes issued to an entrant following breach of these Competition T&Cs or if your conduct is contrary to the spirit or intention of the Competition. The Club deals with such prizes at its discretion.

No responsibility can be accepted for (i) any incorrect, inaccurate or incomplete entries or information caused by an entrant or occurring during transmission or (ii) entries not received for whatever reason, including for entries lost, delayed or corrupted, or due to computer error in transit.

4. The Prize

Each Competition winner will receive an opportunity for a group of people from the Competition Entrant's organisation to receive a Prize (as defined below). There will be four (4) Prizes available in total, which are as follows:

GROUP UNDER 18 YEARS OF AGE

- 1) The opportunity to be part of the team photo with the Club's players for the Game; or
- 2) The opportunity to access to the 'Blue Carpet Experience' for the Game;

GROUP OVER 18 YEARS OF AGE

- 1) The opportunity to deploy the Club crest on the pitch during the Game; or
- 2) The opportunity to experience pitch-side access during the player warm-up at the Game,

(each a "**Prize**" and, together, the "**Prizes**").

All Prizes are specific to, and will only be redeemable at, the Manchester City Women vs Arsenal Women fixture scheduled to take place on 4 October 2026 (the "**Game**"). In the event that the Game is postponed or rescheduled, the Prize will remain valid for the rescheduled or postponed fixture. The Prize each Competition winner will receive will depend on the age of the Prize Attendees (as defined below). For the avoidance of doubt, the date on which the Prize will be provided will be at the ultimate discretion of the Club.

The organisation that the Competition Entrant represents shall select the individuals that will make up the group of people entitled to attend the Prize ("the **Prize Attendees**"). For the avoidance of doubt, the Prize Attendees must all be selected from the same team/age group/year from that organisation. By way of example, if the organisation is a school, the Prize Attendees must all be part of the same school year group, or, if the organisation is a sports team/club, the Prize Attendees must all be part of the same team/club age group (Under 12's/Under 15's etc).

The number of Prize Attendees will be equal to the number of tickets purchased as part of the group booking made by the Competition Entrant. By way of example, if the group booking is made for 15 people, 15 people will subsequently be able to receive the benefit of the Prize.

The Prize may only be used by the organisation on whose behalf the Competition Entrant entered the Competition. The Prize may not be passed on to friends or relatives.

No cash alternative will be offered.

The Prize cannot be offered for sale. Other than as permitted pursuant to these Competition T&Cs, you may not transfer the Prize to anybody.

The Club reserves the right to offer an alternative or similar prize if a Prize becomes unavailable for any reason.

Use of Prize is subject to these Competition T&Cs. By accepting the Prize, the winner (and any permitted transferee) agrees to comply with any and all applicable terms and conditions.

5. Supervision

The Prize Attendees must be appropriately supervised when receiving the benefit of the Prize, as follows:

Children aged 5 to 11 (up to and including Year 6)	- There must be a ratio of no more than six (6) children to one (1) adult, plus one (1) additional adult.
Children aged 11 and over (Year 7 upwards)	- There must be a ratio of no more than eight (8) children to one (1) adult, plus one (1) additional adult.

Adults at Risk	- There must be a ratio of no more than sixteen (16) adults at risk to one (1) adult, plus one (1) additional adult.
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The number of adults detailed in the above table will not count towards the number of Prize Attendees.

For the avoidance of any doubt, the Competition Entrant and/or the organisation on behalf of which the group booking is made shall be solely responsible for all caring and behaviour management requirements of the Prize Attendees.

6. Selecting a Winner

After checking that each Competition Entrant has met the requirements of these Competition T&Cs, the winner(s) will be chosen at random by computerised random generator from all entries received during the Competition Period and verified by the Club and or its agents.

If you are a winner, you will be notified by phone or email by no later than four (4) days after expiry of the Competition Period.

Reasonable efforts will be made to contact the winner(s). If the winner(s) cannot be contacted within one (1) day of notification, or are unable to comply with these Competition T&Cs, the Club reserves the right to offer the Prize to the next eligible entrant drawn at random.

Everything required for the Prize Attendees to receive the benefit of the Prize will be communicated to the Competition Entrant via phone or email and may, at the Club's sole discretion, be delivered to an address in the UK provided by the Competition Entrant or made available for collection at the Club's premises.

The Club is not liable for delayed or non-delivery of Prize for any reason beyond its control, including but not limited to loss or theft in transit, any failure by you to accept delivery of a Prize for any reason, or any failure by you to provide the correct contact information.

The Club's selection of the winner is final.

The Club reserves the right in its sole discretion to withhold delivery of the Prize until proof of eligibility and/or identity requested by the Club has been confirmed, or, if such proof is not produced on request, to disqualify the entrant from the Competition.

The Competition Entrant is responsible for ensuring they are able to accept the Prize as set out and in accordance with these Competition T&Cs, in the event they are unable to do so then the Club reserves the right to redraw the prize.

7. Publicity

The Competition Entrant agrees to participate in, and provides consent on behalf of all Prize Attendees to participate in, reasonable publicity relating to this Competition, including but not limited to having their name, photograph and disclosure of county of residence published with their entry and used for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid and will co-operate with any other reasonable requests by the Club relating to any post-winning publicity.

For the avoidance of doubt, where any Prize Attendees are under the age of 18, it is the responsibility of the Competition Entrant and/or the organisation that they have entered the Competition on behalf of to obtain full parental consent on behalf of each Prize Attendee, in accordance with this section 7.

8. Intellectual Property

By submitting your entry to the Club you hereby grant to the Club, and parties authorised by the Club, an irrevocable, perpetual, non-exclusive, royalty free, transferrable license (with the right to sub-license) to use, edit, reproduce, play, perform, modify, translate, distribute, prepare derivative works of and/or to display your entry (or part thereof) as the Club sees fit in any medium or method (whether now or later developed) to be exercised in the Club's sole discretion throughout the world.

You hereby irrevocably and unconditionally waive any so-called "moral rights of authors" in your entry and such rights under section 77 and section 80 of the Copyright Designs and Patents Act 1988, or similar rights arising under the laws of any jurisdiction, as you now have or hereafter acquire in relation to your entry.

9. General

By submitting an entry, you promise that all information submitted as part of the entry is true, current and complete. The Club reserves the right to verify all entries.

The Club reserves the right to hold void, suspend, cancel or amend the Competition at any time as it sees fit and if voided, suspended or cancelled the Club is under no obligation to deliver the Prize to any Competition Entrant.

To the extent permitted by law, the Club is not liable for any loss, damage, injury or disappointment suffered in connection with the Competition or any delays or failure (in whole or in part) to perform any of its obligations if such delay or failure is caused by something beyond its control.

The Club will not be held responsible for the winner not taking advantage of the Prize due to health or any other reason.

The Club's decision is final and binding. No correspondence will be entered into. Entry implies acceptance of these terms and conditions.

The Competition and these Competition T&Cs will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

The Club's Customer Services team may be contacted at group.bookings@mancity.com. The promoter is: Manchester City Women's Football Club Limited (company no. 08570537) whose registered office is at City Football Hq, 400 Ashton New Road, Manchester, England, M11 4TQ.

10. Personal Data

When participating in the Competition, you acknowledge that your name, address, e-mail address and date of birth will have been made available to the Club (the "**Personal Data**"). You also acknowledge that, where applicable, the personal data of the Prize Attendees may also be made available to the Club, as required to facilitate the Prize. By entering the Competition, you agree to the collection, retention, usage and distribution of your Personal Data and (where applicable) Prize Attendee personal data, in accordance with the Club's privacy policy.

All Personal Data and Prize Attendee personal data will be held and used by the Club in accordance with the Club's privacy policies (which can be found at <https://www.mancity.com/privacy-policy>) and the data protection legislation. We may also use the information you provide to verify your age and identity. We may also share the information you provide with third parties for delivery fulfilment purposes.