



COMPETITION TERMS AND CONDITIONS

“Manchester City & EA Sports FC™ In-Game Grant”

The “Manchester City & EA Sports FC™ In-Game Grant” (the “**Competition**”) is a promotion run by Manchester City Football Club Limited (the “**Club**”) in conjunction with its sponsors, PUMA (“**PUMA**”) and EA Sports (“**EA**”), in respect of the Club’s 2025/26 fourth kit which was co-designed by PUMA, EA, and the Club (the “**Fourth Kit**”) and the video game ‘EA Sports FC™ 26’ as published and maintained by EA (the “**Game**”). By entering, you fully agree to and accept these competition terms and conditions (“**Competition T&Cs**”) together with any specific instructions and terms for such competition which may be mentioned on the relevant section of the Club’s website (the “**Competition Information**”) and or in the ‘frequently asked questions’ page provided by EA at <https://help.ea.com/en/articles/ea-sports-fc/PUMA-manchester-city> (the “**EA FAQs**”). References in these Competition T&Cs to the “**EA EULA**” shall be to the applicable end user agreement(s) that govern your access to and use of products, content and services provided by EA or its affiliated companies as updated from time to time. In the event of any conflict between the Competition T&Cs, the Competition Information, the EA EULA and or the EA FAQs, the following order of precedence shall apply: (i) the Competition T&Cs; (ii) the Competition Information; (iii) the EA EULA; and (iv) the EA FAQs.

1. **Who Can Enter**

The Competition is open to anyone that meets the below criteria (subject to the list of excluded countries as set out below):

- (i) entrants (or, in the case of Minor Entrants (as defined below), their parent / legal guardians) must have registered in their own name for any type of Cityzens account that grants them access to the Cityzens Portal;
- (ii) entrants must own an Eligible Product;
- (iii) entrants must own a licensed copy (physical or digital) of the Game (subject to the EA EULA) for one of the compatible platforms listed in the EA FAQs (“**Eligible Device**”);
- (iv) entrants must own an active EA account (subject to the EA EULA and EA FAQs) (your “**EA Account**”) using a valid email address; and
- (v) entrants must have linked their licensed copy of the Game to their EA Account in accordance with the EA FAQs.

The Fourth Kit is sold by the Club, PUMA and their respective affiliated companies in a variety of combinations and packages (e.g. jersey only, shorts only, or bundled with other products). For the purposes of these Competition T&Cs, a Fourth Kit product is an “**Eligible Product**” only where it contains the Fourth Kit jersey (meaning, by way of example only and for the avoidance of doubt, the purchase of Fourth Kit shorts alone means the owner is ineligible for entry to the Competition).

If you are under thirteen years of age, you must have parental or legal guardian consent before participating in the Competition (“**Minor Entrant**”). The Club reserves the right to request that you provide contact details of a parent / legal guardian as part of the submission process and may contact your parent or legal guardian to verify such prior permission. Proof of identity and age may be required.

All entries must be made directly by the person entering the Competition or, in the case of a Minor Entrant, their parent or legal guardian.

By entering the Competition you warrant that all information submitted by you is true, current, and complete. The Club reserves the right to verify all entries.

Entries to the Competition are subject to the territorial exclusions set out in the EA FAQs.



2. How to Enter

The Competition will run in two stages: the first period shall commence on 15 October 2025 and shall conclude at 23:59 (GMT) on 10 November 2025; and the second period shall commence on 11 November 2025 and conclude at 23:59 (GMT) on 10 January 2025 (each a “**Competition Period**” and collectively the “**Competition Periods**”). Any entries received outside the Competition Periods will not be considered for the Competition, even if they appear to be registered.

Entry to the Competition is free.

To enter you must complete the following steps in the order set out below:

- (i) scan the NFC (Near-Field Communication) chip integrated into the Eligible Product whilst connected to the internet;
- (ii) sign in to your Cityzens account (or, in the case of a Minor Entrant (as defined below), your parent / legal guardian must sign in to their Cityzens account);
- (iii) complete the competition form by providing (or, in the case of a Minor Entrant (as defined below), your parent / legal guardian providing) the following details as indicated on the form (each as it appears in your EA Account):
 - (A) your full name;
 - (B) your email address;
 - (C) your country of residence;
 - (D) the type of Eligible Device to which you would like to receive any prize (you must have access to the relevant Eligible Device); and
 - (E) your online user ID for that console (for example, if Xbox then your Xbox Gamertag, for Playstation then your PSN ID, for PC your Steam Username);
- (iv) click “Submit”.

3. Other Conditions for Entry

Only one entry permitted per person across all Competition Periods.

The following entries are not valid entries: (i) third party or bulk entries; (ii) entries made in breach of these Competition T&Cs; (iii) entries with inappropriate, illegal or offensive content; (iv) entries received outside the Competition Periods; (v) dishonest entries.

The Club may verify the validity of entries, disqualify any entrant and invalidate or recover prizes issued to an entrant following breach of these Competition T&Cs or if your conduct is contrary to the spirit or intention of the Competition. The Club deals with such prizes at its discretion.

No responsibility can be accepted for (i) any incorrect, inaccurate or incomplete entries or information caused by an entrant or occurring during transmission or (ii) entries not received for whatever reason, including for entries lost, delayed or corrupted, or due to computer error in transit.



4. **The Prize**

All persons who are eligible under paragraph 1 of these Competition T&Cs who validly enter the Competition will receive the following:

- (1) digital replica of the Fourth Kit to be used in the 'Football Ultimate Team' mode of the Game;
- (2) seven-match 'hero loan player pick' to be used in the 'Football Ultimate Team' mode of the Game; and
- (3) one (1) pair of gloves (digital) and one (1) tattoo (digital) to be used in the 'Clubs' mode of the Game,

(together, the "**Prize**"). Each Competition entrant will receive one Prize.

No cash alternative will be offered. The Prize cannot be offered for sale. You may not transfer the Prize to anybody.

Use of the Prize is subject to these Competition T&Cs and the EA EULA. By accepting the Prize, each entrant agrees to comply with any and all applicable terms and conditions.

The Club reserves the right to offer an alternative or similar prize if a Prize (wholly or in part) becomes unavailable for any reason.

5. **Successful entry**

Successful entries received during the first Competition Period shall receive the Prize via their EA Account during the first prize drop on 19 November 2025 and successful entries received during the second Competition Period shall receive the Prize via their EA Account during the second prize drop on 19 January 2025 (each a "**Prize Drop**").

Upon successful entry, EA will endeavour to notify you within the Game of your inclusion with the relevant Prize Drop prior to or on the date of such Prize Drop.

In the case of a Minor Entrant, proof of identity of the parent/guardian may be required.

The redemption of a Prize by a Minor Entrant shall be conditional always upon the Club receiving any such valid parental/guardian consents as it deems necessary at its sole discretion to comply with its legal obligations ("**Necessary Consents**").

The Club is not liable for delayed or non-delivery of Prizes for any reason beyond its control, including but not limited to loss or theft in transit (including, for example, as a result of any technical malfunction or failure of systems, network servers or computer hardware or software), any failure by you to accept delivery of a Prize for any reason, or any failure by you to provide the correct contact information (including, in respect of Minor Entrants, any Necessary Consents).

The Club reserves the right in its sole discretion to withhold delivery of the Prize until proof of eligibility and/or identity requested by the Club has been confirmed or, if such proof is not produced on request, to disqualify the entrant from the Competition.

Each entrant is responsible for ensuring they are able to accept the Prize as set out in and in accordance with these Competition T&Cs, the Competition Information, the EA EULA and the EA FAQs.

6. **Publicity**

Each entrant agrees to participate in reasonable publicity relating to this Competition, including but not limited to having their name, photograph and disclosure of county of residence published with their entry and used for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid and will co-operate with any other reasonable requests by the Club relating to any post-winning publicity.



7. **Intellectual Property**

By submitting your entry to the Club you hereby grant to the Club, and parties authorised by the Club, an irrevocable, perpetual, non-exclusive, royalty free, transferrable license (with the right to sub-license) to use, edit, reproduce, play, perform, modify, translate, distribute, prepare derivative works of and/or to display your entry (or part thereof) at the Club sees fit in any medium or method (whether now or later developed) to be exercised in the Club's sole discretion throughout the world.

You hereby irrevocably and unconditionally waive any so-called "moral rights of authors" in your entry and such rights under section 77 and section 80 of the Copyright Designs and Patents Act 1988, or similar rights arising under the laws of any jurisdiction, as you now have or hereafter acquire in relation to your entry.

8. **General**

The Club reserves the right to void, suspend, cancel or amend the Competition at any time as it sees fit and if voided, suspended or cancelled the Club is under no obligation to deliver the Prize to any Competition entrant.

To the extent permitted by law, the Club is not liable for any loss, damage, injury or disappointment suffered in connection with the Competition or any delays or failure (in whole or in part) to perform any of its obligations if such delay or failure is caused by something beyond its control.

The Club will not be held responsible for any entrant not taking advantage of the Prize due to health or any other reason.

The Club's decision is final and binding. No correspondence will be entered into. Entry implies acceptance of these Competition T&Cs.

The Competition and these Competition T&Cs will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

The Club's Customer Services team may be contacted on 0161 444 1894. The promoter is: Manchester City Football Club Limited (company no. 40946) whose registered office is at Etihad Stadium, Etihad Campus, Manchester M11 3FF. The Club's Customer Services team may refer you to relevant teams for EA and PUMA.

In the event of any issues with receiving the Prize, please contact <https://help.ea.com/en/>.

9. **Personal Data**

When participating in the Competition, you acknowledge that your name, address, e-mail address and date of birth will have been made available to the Club (the "**Personal Data**"). By entering the Competition, you agree to the collection, retention, usage and distribution of your Personal Data in accordance with the Club's privacy policy. Specifically, you consent to the Club's passing of your Personal Data to EA for the purposes of this Competition and such Personal Data will be managed by EA in accordance with its privacy policy (which can be found at <https://www.ea.com/legal/privacy-and-cookie-policy>).

All Personal Data will be held and used by the Club in accordance with the Club's privacy policies (which can be found at <https://www.mancity.com/privacy-policy>) and the data protection legislation. We may also use the information you provide to verify your age and identity. We may also share the information you provide with third parties for delivery fulfilment purposes.