



## MCWFC PLAYER ARRIVAL EXPERIENCE COMPETITION TERMS AND CONDITIONS

The MCWFC Player Arrival Experience Competition (the “**Competition**”) is a promotion run by Manchester City Women’s Football Club Limited (the “**Club**”). By purchasing an Early Bird Ticket for an eligible Match, you fully agree and accept these Competition Terms and Conditions (“**Competition T&Cs**”) together with any specific instructions and terms for such competition which may be mentioned on the relevant section of the Club’s website (the “**Competition Information**”). You should therefore read these Competition T&Cs in combination with any applicable Competition Information.

In these Competition T&Cs, the following words and phrases shall have the following meanings (unless stated otherwise):

“**Club**” means Manchester City Women’s Football Club Limited (company number: 08570537) whose registered office is at City Football HQ, 400 Ashton New Road, Manchester, M11 3FF;

“**Cup Match**” means a match played by the Club at the Ground in the Women’s FA Cup and UEFA Women’s Champions League;

“**Early Bird Ticket**” means a Ticket made available for purchase by the Club for a WSL Match, or at the Club’s discretion, a Cup Match, at a reduced price during a promotional period, the dates and pricing of which shall be as specified by the Club on the Website from time to time;

“**Ground**” means the stadium at which the relevant Match for which you have purchased an Early Bird Ticket is to be played, being either the Joie Stadium, 400 Ashton New Road, Manchester, M11 4TQ, or the Etihad Stadium, Etihad Campus, Manchester M11 3FF (as applicable);

“**Match**” means, as the context requires, a WSL Match or, at the Club’s discretion, a Cup Match played by the Club at the Ground;

“**Season**” 1 July 2026 to 30 June 2027;

“**Ticket**” means a mobile (contactless) and, if made available by the Club, the electronic card, ticket or pass or any other method for entry stipulated by the Club from time to time entitling a person to attend a Match taking place at the Ground during the Season;

“**Website**” means the Club’s website, found at the URL [www.mancity.com](http://www.mancity.com); and

“**WSL Match**” means any match played by the Club in the Barclays Women’s Super League during the Season.

### 1. Who Can Enter

The Competition is open to all United Kingdom residents who purchase an Early Bird Ticket for an eligible Match during the Competition Period. Proof of identity and age may be required.

If you are under 18 years of age you must have parental or legal guardian consent before participating in the Competition. The Club reserves the right to request that you provide contact details of a parent / legal guardian as part of the submission process and may contact your parent or legal guardian to verify such prior permission.

Employees of the Club or their families as well as any professionally connected with the Competition are not eligible to enter.

By entering the Competition you warrant that all information submitted by you is true, current, and complete.

### 2. How to Enter



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The Competition will run for the duration of the Early Bird Ticket sales window, as specified by the Club on the Website from time to time (the “**Competition Period**”). Any entries received outside the Competition Period will not be considered for the Competition, even if they appear to be registered.

To enter, you must purchase an Early Bird Ticket from the Club’s Website during the Competition Period.

Following your Early Bird Ticket purchase, you will be automatically entered into the Competition using the details provided on the Club account used to purchase the Early Bird Ticket and/or the details you provide at the point of purchase (including your name, age, email address, phone number and address).

Entry to the Competition is free (notwithstanding the purchase price of the Early Bird Ticket).

Where your Early Bird Ticket is cancelled for any reason, your entry to this Competition shall be deemed forfeit.

### 3. **Other Conditions for Entry**

Only one (1) entry is permitted per Early Bird Ticket purchased per Match.

The following entries are not valid entries: (i) entries which do not meet any eligibility or entry requirements as set out in these Competition T&Cs; (ii) entries submitted using a method or technique designed to unfairly increase chances of winning; (iii) third party or bulk entries; (iv) entries made in breach of these Competition T&Cs; (v) entries with inappropriate, illegal or offensive content; (vi) entries received outside the Competition Period; or (vi) dishonest entries.

The Club may verify the validity of entries, disqualify any entrant and invalidate or recover prizes issued to an entrant following breach of these Competition T&Cs or if your conduct is contrary to the spirit or intention of the Competition. The Club deals with such prizes at its discretion.

The Club reserves the right in its sole discretion to request proof of purchase (such as a receipt or order confirmation email) of the Early Bird Ticket to verify the validity of the entry. If such proof of purchase is not produced on request, or if such proof cannot (in the Club’s sole opinion) be sufficiently verified, the Club shall be entitled to disqualify the entrant from the Competition.

No responsibility can be accepted for (i) any incorrect, inaccurate or incomplete entries or information caused by an entrant or occurring during transmission; or (ii) entries not received for whatever reason, including for entries lost, delayed or corrupted, or due to computer error in transit.

### 4. **The Prize**

Each Competition winner will receive access to the player arrival area at the Ground prior to the relevant Match for which they have purchased an Early Bird Ticket, together with access for one (1) guest (the “**Prize**”). The Prize entitles each winner and their guest to observe the Club’s players arriving at the Ground prior to the players entering the dressing room, and the Ground opening to general admission. For the avoidance of doubt, the Prize does not entitle the winner or their guest to any dedicated player interaction, which cannot be guaranteed and is at the players’ sole discretion.

No cash alternative will be offered. The Prize is non-refundable and cannot be offered for sale.

The Prize does not include any other expense including but not limited to travel and accommodation expenses.

If the Competition winner is under eighteen years of age on the date of the Match: (i) the Club may require that the Competition T&Cs are signed by the Competition winner’s parent or legal guardian before the Prize is awarded; and (ii) the winner must be accompanied by a responsible adult at all times as a condition of admission into the Ground.



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The Prize is non-transferable and the Competition winner must be present and form part of the group using the Prize.

The Club reserves the right to offer an alternative or similar prize if a Prize becomes unavailable for any reason.

Use of the Prize is subject to: (i) these Competition T&Cs; (ii) any terms and conditions applicable to Match Tickets; (iii) the regulations of the Ground; and (iv) the Club's supporter charter and supporter code of conduct, (together the "**Prize Conditions**"). By accepting the Prize, the Competition winner agrees to comply with the Prize Conditions. The Club's standard terms and conditions can be found here: <https://www.mancity.com/ticketing-and-hospitality/terms-and-conditions>.

### 5. **Selecting a Winner**

Each Competition winner will be chosen at random by computerised random generator from all valid entries received during the Competition Period. All entries will be verified by the Club and/or its agents.

If you are a winner, you will be notified by email by no later than seven (7) days prior to the relevant Match for which you have purchased an Early Bird Ticket.

Reasonable efforts will be made to contact the winner(s). If a winner cannot be contacted within 48 hours of notification or is unable to comply with these Competition T&Cs, the Club reserves the right to offer the Prize to the next eligible entrant drawn at random.

The Club is not liable for any delay or non-delivery of a Prize for any reason beyond its control, including but not limited to any failure by you to accept delivery of a Prize for any reason, or any failure by you to provide the correct contact information.

The Club's selection of the winner(s) is final.

The Club reserves the right in its sole discretion to withhold delivery of the Prize until proof of eligibility and/or identity requested by the Club has been confirmed or if such proof is not produced on request or to disqualify the entrant from the Competition.

Each winner is responsible for ensuring they are able to accept the Prize as set out and in accordance with these Competition T&Cs, in the event they are unable to do so then the Club reserves the right to redraw the prize.

### 6. **Publicity**

Each winner agrees to participate in reasonable publicity relating to this Competition, including but not limited to having their name, photograph and disclosure of county of residence published with their entry and used for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid and will co-operate with any other reasonable requests by the Club relating to any post-winning publicity.

### 7. **Intellectual Property**

By submitting your entry to the Club you hereby grant to the Club, and parties authorised by the Club, an irrevocable, perpetual, non-exclusive, royalty free, transferrable license (with the right to sub-license) to use, edit, reproduce, play, perform, modify, translate, distribute, prepare derivative works of and/or to display your entry (or part thereof) at the Club sees fit in any medium or method (whether now or later developed) to be exercised in the Club's sole discretion throughout the world.

You hereby irrevocably and unconditionally waive any so-called "moral rights of authors" in your entry and such rights under section 77 and section 80 of the Copyright Designs and Patents Act 1988, or similar rights arising under the laws of any jurisdiction, as you now have or hereafter acquire in relation to your entry.



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### 8. General

By submitting an entry, you promise that all information submitted as part of the entry is true, current and complete. The Club reserves the right to verify all entries.

The Club reserves the right to hold void, suspend, cancel or amend the Competition at any time as it sees fit and if voided, suspended or cancelled the Club is under no obligation to deliver the Prize to any Competition entrant.

To the extent permitted by law, the Club is not liable for any loss, damage, injury or disappointment suffered in connection with the Competition or any delays or failure (in whole or in part) to perform any of its obligations if such delay or failure is caused by something beyond its control.

The Club will not be held responsible for a winner not taking advantage of the Prize due to health or any other reason.

The Club's decision is final and binding. No correspondence will be entered into. Entry implies acceptance of these Competition T&Cs.

The Competition and these Competition T&Cs will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

The Club's Customer Services team may be contacted on +44 161 444 1894. The promoter is: Manchester City Women's Football Club Limited (company no. 08570537) whose registered office is at City Football HQ, 400 Ashton New Road, Manchester, England, M11 4TQ.

### 9. Personal Data

When participating in the Competition, you acknowledge that your name, phone number, address, e-mail address and date of birth will have been made available to the Club (the "**Personal Data**"). By entering the Competition, you agree to the collection, retention, usage and distribution of your Personal Data in accordance with the Club's privacy policy.

All Personal Data will be held and used by the Club in accordance with the Club's privacy policies (which can be found at <https://www.mancity.com/privacy-policy>) and the data protection legislation. We may also use the information you provide to verify your age and identity. We may also share the information you provide with third parties for delivery fulfilment purposes.