

Q1. What tour products are available?

1. The Stadium and Club Tour
2. The Legends' Stadium and Club Tour
3. The Matchday Stadium & Club Tour

Q2. What does each product include?

- The Stadium & Club Tour

1., A 70-minute professionally guided tour of the Etihad Stadium. 20 Minute self-guided exhibition area. Explore our heritage through the unique memorabilia and interactive self-guided displays, reliving the greatest moments and discovering what makes MCFC the Club that it is today. Includes a look at the Club's heritage, future plans, a behind the scenes look at the Press Conference Room*, the Warm Up Area*, The Home Team Player Dressing Room*, the Tunnel*, pitch side* and the manager's chair*.

2. A Club lanyard.

3. 10% discount in the City Store on the date of your tour.

- The Legends' Stadium and Club Tour

1. A 90-minute experience of our Club & Stadium, including a 20-minute self-guided experience and a 70-minute professionally guided tour of the Etihad Stadium by a City Legend. Explore our heritage through the unique memorabilia and interactive self-guided displays, reliving the greatest moments and discovering what makes MCFC the Club that it is today. Includes a look at the Club's heritage, future plans, a behind the scenes look at the Press Conference Room*, the Warm Up Area*, The Home Team Player Dressing Room*, the Tunnel*, pitch side* and the manager's chair*.

2. A three-course lunch with the great City Legend in an exclusive box in the Etihad Stadium.

3. A Club lanyard.

4. 6. Signed Green Screen picture by the Legend.

5. 10% discount in the City Store on the date of your tour.

Q3. Sounds great, how much is a ticket?

1. The Stadium and Club Tour

£17 adult

£12 over 65's*

£11 under 16's*

Free under 4's*

*Subject to proof of age

2. The Legends' Stadium and Club Tour:

£85 per person

Q4. How do I purchase a ticket?

You can buy any of the tour products in the following ways:

Book Online to guarantee your tour place and avoid the booking fee.

At the City Store, Etihad Stadium, Open Mon – Sat, 9:00am to 5:30pm. No booking fee applies. This option is not available on Sundays or Bank Holidays.

Over the telephone by calling +44 161 444 1894 (Option 4 Option 1) open 24 hours a day, 7 days a week. Please note a booking fee of £1.75 will apply to each will apply to each Tour ticket purchase.

Q5. Can I pay by cash?

You can purchase a ticket by cash at the City Store, Etihad Stadium. Open Mon – Sat, 9:00am to 5:30pm. No booking fee applies. Tickets purchased on the day are subject to availability.

Q6. What if I have a special requirement?

If you have a special requirement, such as a wheelchair user, please call +44 161 44 1894 (Option 4 followed by option 2) to notify our staff.

Q7. Where is the start point for the Stadium and Club Tour?

The start point for the Stadium and Club Tour is located on the first floor of the City Store at the Stadium. For more information on how to get to The Etihad Stadium look on the website.

Q8. How long is the tour?

The experience will last for approximately one and a half hours.

Q9. How often do the tours run?

Normally we have 6 tours a day, 10:30, 11:30, 12:30, 13:30, 14:30 & 15:30 (last tour at 15:00 on

Sundays and Bank Holidays). Any changes will be listed online through our webpage www.mcfc.co.uk/tours. Tour times will be different on match days.

Q10. If I have not pre-booked, what time should we arrive before the tour to purchase a ticket?

You need to arrive at least 20 minutes prior to the start of desired tour time. This is subject to availability. We recommend pre-booking online to avoid disappointment.

Q11. If we have pre-booked, what time do we have to arrive for the tour?

You need to report for the tour at least 15 minutes before tour departure.

Q12. Are there different prices for educational groups?

Yes we offer a 50% discount for educational groups. There are no other group discounts available.

For any enquires please email tours@mcfc.co.uk

Q13. Can we take photographs?

Yes, photographs and videos are allowed for non-commercial use. No photograph restriction.

Q14. Do you have disabled facilities?

Yes we have lifts between all floors, toilets and parking available.

Q15. Can I leave luggage at the stadium whilst I go on my tour?

Under no circumstance will you allowed to leave any baggage or items anywhere at the stadium whilst you undertake your tour.

Q16. Can I park my car at the stadium?

Free parking is available around The Etihad Stadium on non-match days.

Q17. Can buggies and prams go on the tour?

Yes you can bring buggies and prams as we have lifts between all floors of the stadium.

Q18. Can I bring food and drink into the Stadium?

You will not be allowed to bring any food or drink into the Stadium.

Q19. Can I smoke on the Stadium Tour?

No, the whole of the Etihad Campus including the Stadium is a no smoking area.